

66 **IF YOU HAVE A SERIOUS CONCERN** OVER WRONGDOING AT WORK:

Report it to HR, or contact Safecall.



Egypt Nigeria South Africa 0800 990 243 Jordan

0800 000 0059 +44 191 516 7764 +962 6 568 6002

Saudi Arabia United Arab Emirates 8000 441 3376 United Kingdom

800 844 2067 0800 915 1571

Or report online at: www.safecall.co.uk/report

Safecall will treat all calls with strict confidentiality.

BE BOLD SPEAK UP!

Who are Safecall 🕑

Safecall is a completely independent company that operates a confidential reporting service for many global businesses and it is available 24 hours a day and is staffed by highly skilled professional call handlers. Our offices are based in the UK and you can reach us 24/7 365 days of the year via the Freephone number listed.

How does it work 🕑

There are two main ways you can contact Safecall, by Freephone telephone or send a report via Safecall's website. When you contact Safecall by telephone you will be asked by the call handler to explain your concern in as much detail as possible. During this time he or she will take notes and may ask you questions based on the account you give. Once complete, Safecall will send a written report to senior management at Network International Holdings PLC.

Can I remain anonymous 💕

Yes. If you do not tell Safecall who you are they will not know your identity. Even if you make a mistake and accidentally tell Safecall your name they will not pass it on. Also, Safecall do not audio record any of the calls to help protect the identity of anonymous callers.

What can be reported 💙

The service is available to receive reports including: Fraud, Security, Health and Safety, Corporate Governance, Bullying, Bribery, Corruption, Dishonesty, Harassment, Victimisation or any other issue that you feel is unacceptable in the workplace.

Who will receive my report

The report is initially sent to a member of the senior management team who will then allocate the report to the most appropriate person in the business to address.

